

PRO-TECH CONSULTANTS



Reports submitted for this Service Provider: 1 to 10 of 17

REPORT DATE: MAY 10, 2010

Company Name:

[PRO-TECH CONSULTANTS](#)

Category:

[Home Inspection](#)

Work Done:

Yes

* More Weight is given to a report where work has been completed.

Work Completed Date:

April 14, 2010

Hire Again:

Yes

Approximate Cost:

\$575.00

Home Build Year:

1928

Description Of Work:

Home inspection of a 100 yr old single family house.

Member Comments:

Wayne was great. We needed a home inspector on very short notice and Wayne was able to fit us in. He arrived on time, did a very thorough job, going through the house in a very careful manner and pointing things out to us that we should be aware of. He was great at answering all of our questions and concerns and got our report to us by the end of the day. The report was very detailed, included a ton of photos, and clearly marked out areas to be concerned about.

REPORT DATE: MAY 03, 2010

Company Name:

[PRO-TECH CONSULTANTS](#)

Category:

[Home Inspection](#)

Work Done:

Yes

* More Weight is given to a report where work has been completed.

Work Completed Date:

November 12, 2009

Hire Again:

Yes

Approximate Cost:

\$600.00

Home Build Year:

1890

Description Of Work:

Home inspection performed on a 110 year old 2200 sqft Victorian home.

Member Comments:

Perfect. He was able to find things that were not quite visible. He was thorough and made sure I understood each part of the inspection. He also identified a potential structural issue that required a structural specialist to come in. That specialist estimated repairs at almost 6 figures. The problem was something everyone else involved in the process missed. Had he not

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Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A



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PAGE OF
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Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A



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pointed it out, My family and I may have moved into an incredibly unsafe situation. His inspections take longer than most, but it's because he's so incredibly thorough. I'm sure that the issues revealed would have been skipped over by some other inspectors I've had experience with.

ADDITIONAL QUESTIONS ANSWERED WHEN COMPLETING THIS REPORT

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **within a week**

Did you find the company through Angie's List? **yes**

If yes, which source(s)? **website**

Why did you choose this contractor? **reputation**

Have you used this company before? **I've used this company before**

What did you like most about this contractor? **He was thorough. He made sure I understood what was happening every step of the way.**

What did you like least about this contractor? **Nothing. The value is well worth the price.**

What surprises came up during the course of the work? **No surprises on his end, just with the home he was inspecting.**

What words of advice would you give other members considering this contractor? **Hire him. Yes, he's more expensive than some, but you will have no doubt about the state of the home.**

What words of advice would you give this contractor? **Clone yourself.**

REPORT DATE: APRIL 06, 2010

Company Name:

[PRO-TECH CONSULTANTS](#)

Category:

[Home Inspection](#)

Work Done:

Yes

* More Weight is given to a report where work has been completed.

Work Completed Date:

March 26, 2010

Hire Again:

Yes

Approximate Cost:

\$580.00

Description Of Work:

Performed thorough home on inspection single family colonial house built in 1936 and additional inspection on detached single car garage. Provided electronic copy (pdf format) of incredibly detailed inspection report written in narrative form including digital photos of the house overall and of particular areas of concern.

Member Comments:

Wayne was very knowledgeable and helpful. My husband and I are first time home buyers. I grew up in a region where most houses are new and I was concerned about the types of problems that older houses can have. Wayne patiently answered all of our questions during the inspection process and gave us suggestions for how best to care for and maintain the house. He explained what problems with the house needed to be addressed immediately and what issues could be addressed on a longer time scale. His inspection report was so thorough that we were able to get reasonably good quotes on how much some repair work would cost by sending the relevant pages to the asbestos removal company, contractor, etc. I called Wayne with more follow up questions a week after he sent us the report and he was still happy to answer my questions. When I originally found out that home inspections cost hundreds of dollars, I couldn't imagine why they would be so



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PAGE OF
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Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A



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expensive, but after working with Wayne I feel like it was money well spent.

ADDITIONAL QUESTIONS ANSWERED WHEN COMPLETING THIS REPORT

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **within a week**

Did you find the company through Angie's List? **no**

If no, what was the other source? **Real estate agent's recommendation.**

Why did you choose this contractor? **reputation**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **He was friendly, thorough, patient and helpful.**

REPORT DATE: FEBRUARY 07, 2010

Company Name:

[PRO-TECH CONSULTANTS](#)

Category:

[Home Inspection](#)

Work Done:

Yes

* More Weight is given to a report where work has been completed.

Work Completed Date:

February 05, 2010

Hire Again:

Yes

Approximate Cost:

\$650.00

Home Build Year:

1905

Description Of Work:

Performed home inspection on two family home in Dorchester.

Member Comments:

Wayne was on time, extremely thorough and shared the good... and the bad without adding unnecessary color commentary. His report was delivered via email within 24 hours and included pictures and details of the inspection. We really liked his style and professionalism.

ADDITIONAL QUESTIONS ANSWERED WHEN COMPLETING THIS REPORT

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got exactly what I paid for**

How far in advance did you schedule the work? **within a week**

Did you find the company through Angie's List? **no**

If no, what was the other source? **Realtors recommendation**

Why did you choose this contractor? **reputation**

Have you used this company before? **this is the first time I've used this company**



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Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A



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What did you like most about this contractor? **Personality and professionalism**

What did you like least about this contractor? **Liked every thing about him.**

What surprises came up during the course of the work? **No surprises**

What words of advice would you give other members considering this contractor? **Helpful if you tell him if you have had experience with purchasing homes**

What words of advice would you give this contractor? **Keep doing what he is doing!**

REPORT DATE: NOVEMBER 16, 2009

Company Name:
[PRO-TECH CONSULTANTS](#)

Category:
[Home Inspection](#)

Work Done:
Yes

* More Weight is given to a report where work has been completed.

Work Completed Date:
November 12, 2009

Hire Again:
Yes

Approximate Cost:
\$600.00

Home Build Year:
1920

Description Of Work:
Home Inspection; covered outside and inside of home. From foundation to roof.

Member Comments:
He was very thorough, and not in a hurry to get to the next job. He explained what he found as he went along, and pointed out some concerns, and then reiterated them in the report. The report was very thorough and will be useful not only for the pending purchase of the home, but for future maintainence issues. The use of pictures with arrows pointing to the area discussed within the report made understanding the report very easy, and much more useful. He answered all our questions completely and gave us an understanding of what issue was, and what it possible impact it could have in the future. His availability for follow-up questions is an outstanding added benefit.

REPORT DATE: AUGUST 27, 2009

Company Name:
[PRO-TECH CONSULTANTS](#)

Category:
[Home Inspection](#)

Work Done:
Yes

* More Weight is given to a report where work has been completed.

Work Completed Date:
August 01, 2009

Hire Again:
Yes

Approximate Cost:
\$550.00

Description Of Work:
Pre-purchase home inspection



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PAGE OF
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Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A



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Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A



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Member Comments:

Mr. Robbins was prompt, professional, responsive, and produced a good work product in the form of a thorough report delivered quickly.

ADDITIONAL QUESTIONS ANSWERED WHEN COMPLETING THIS REPORT

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **same day**

Did you find the company through Angie's List? **yes**

If yes, which source(s)? **website**

Why did you choose this contractor? **reputation**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **responded to my email within hours**

What did you like least about this contractor? **prices were competitive, but not the best around**

What surprises came up during the course of the work? **none**

What words of advice would you give other members considering this contractor? **give him time and be present during the inspection**

What words of advice would you give this contractor? **wear protective gear**

REPORT DATE: APRIL 04, 2009

Company Name:

[PRO-TECH CONSULTANTS](#)

Category:

[Home Inspection](#)

Work Done:

Yes

* More Weight is given to a report where work has been completed.

Hire Again:

Yes

Approximate Cost:

\$575.00

Description Of Work:

We hired Wayne Robbins to perform inspections of two homes in February and March 2009. He thoroughly inspected the exterior and interior of the house, inspected the heating, plumbing and electrical systems and tested all doors and windows. He even climbed on the roof of the first house. He provided a Radon test kit and helped set it up. He took numerous photos. He provided a detailed report that included photos of areas of concern.

Member Comments:

We were very pleased with the job done by Wayne Robbins of Pro-Tec Consultants. His work was well worth the price and probably saved us a lot of money and headache in the long run. He was very prompt, professional and thorough. We hired him twice in a period of about two weeks. For the first house he discovered extensive termite damage that had not been disclosed by the seller. Based on that information we decided not to buy the house. For the second house, there was a forecast of snow for the day originally scheduled for the inspection. On short notice, Wayne came out to do the exterior portion of the inspection and came back on the originally scheduled day for the rest of the inspection. In that house, he discovered mold in one area of the attic. We were able to get the seller to remediate the mold prior to signing the purchase and sale agreement. I have contacted him several times since the inspection for advice and referrals. He has continued to be responsive and helpful. He charged us \$575 for the first house and \$675 for the second house since he had to come out twice.

Company Response

(Apr 06, 2009):

 [Concerns? Please tell us!](#)

Overall	A
Price	B
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A



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DEAR, I AM HAPPY TO KNOW THAT YOU WERE PLEASED WITH BOTH INSPECTIONS. I KNOW THAT YOU WERE BOTH DISAPPOINTED WITH THE DISCOVERIES OF THE FIRST INSPECTION BUT AS YOU KNOW, IT'S BETTER TO DISCOVER SUCH PROBLEMS IN THE BEGINNING RATHER THAN LATER ON. YOU FOUND A LOVELY HOME AND I WISH YOU AND YOUR FAMILY HEALTH AND HAPPINESS THERE!

ADDITIONAL QUESTIONS ANSWERED WHEN COMPLETING THIS REPORT

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **within a week**

Did you find the company through Angie's List? **yes**

If yes, which source(s)? **website**

Why did you choose this contractor? **location, reputation**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **Very thorough. Stayed on task and didn't chit-chat during the inspection.**

REPORT DATE: MARCH 07, 2009

Company Name:

[PRO-TECH CONSULTANTS](#)

Category:

[Home Inspection](#)

Work Done:

Yes

* More Weight is given to a report where work has been completed.

Hire Again:

Yes

Approximate Cost:

\$500.00

Description Of Work:

wayne went through the entire house, starting with an exterior inspection around both sides of our condo duplex, then meticulously inspected the basement and res of the house

Member Comments:

excellent, wayne was prompt to our house and after a few brief introductions went right to work. he is very professional and honest

Company Response

(Apr 06, 2009):

HI! IT WAS A PLEASURE WORKING WITH YOU ON THE INSPECTION. I LOVE OLDER HOMES AND CERTAINLY YOURS HAS SUCH POTENTIAL. I HOPE THAT YOU BOTH ARE ENJOYING YOUR NEW HOME. CONGRATULATIONS!

ADDITIONAL QUESTIONS ANSWERED WHEN COMPLETING THIS REPORT

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got exactly what I paid for**

How far in advance did you schedule the work? **within a week**

Did you find the company through Angie's List? **yes**

If yes, which source(s)? **website**



[Concerns? Please tell us!](#)

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A



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Why did you choose this contractor? **reputation**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **very thorough, and took his time to patiently answer any questions i had**

What did you like least about this contractor? **na**

What surprises came up during the course of the work? **none**

What words of advice would you give other members considering this contractor? **give him a call**

This is your space. Feel free to give us your two cents ... or quote your favorite movie? **wayne good work keep it up**

REPORT DATE: OCTOBER 27, 2008

Company Name:

[PRO-TECH CONSULTANTS](#)

Category:

[Home Inspection](#)

Work Done:

Yes

* More Weight is given to a report where work has been completed.

Hire Again:

Yes

Approximate Cost:

\$600.00

Description Of Work:

We purchased a two-family in East Boston, and Wayne at Protech completed our home inspection. The inspection included both units, the basement, the roof, and the exterior of the house.

Member Comments:

Overall, everything was excellent. Wayne was prompt, friendly, thorough and, most importantly for us, answered each of our questions patiently. The inspection lasted about 3 hours. He took pictures and provided us with an immediate report and sent another with all the pictures and every last detail soon after. We found him to be very trustworthy and would certainly use him again. The price was just as we expected, and we feel that we got what we paid for: excellent service.

Company Response

(Oct 30, 2008):

THANK YOU FOR THOSE VERY KIND WORDS! I AM SO HAPPY THAT YOU WERE PLEASED WITH THE INSPECTION. I ENJOYED WORKING WITH YOU, AND I HOPE THAT YOU BOTH ENJOY YOUR NEW HOME FOR MANY YEARS TO COME. WAYNE

ADDITIONAL QUESTIONS ANSWERED WHEN COMPLETING THIS REPORT

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got exactly what I paid for**

How far in advance did you schedule the work? **1-2 weeks**

Did you find the company through Angie's List? **yes**

If yes, which source(s)? **website**

Why did you choose this contractor? **reputation**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **Experience and thoroughness.**



[Concerns? Please tell us!](#)

PAGE OF
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Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A



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REPORT DATE: JULY 13, 2008

Company Name:

[PRO-TECH CONSULTANTS](#)

Category:

[Home Inspection](#)

Work Done:

Yes

* More Weight is given to a report where work has been completed.

Hire Again:

Yes

Approximate Cost:

\$500.00

Home Build Year:

1900

Description Of Work:

Wayne did a very thorough home inspection on a house that we have agreed to buy.

Member Comments:

Wayne was prompt, courteous, friendly, and experienced. He e-mailed us the report the same day and took pictures to help him remember if we had future questions. He was VERY thorough (we were there for about 3 hours for a 1300-sq ft condo!), and he looked at everything. His answers to our questions demonstrated his knowledge. We'd recommend him.

Company Response

(Aug 13, 2008):

HELLO! THANK YOU VERY MUCH FOR YOUR KIND WORDS! KNOWING THAT I AM ABLE TO HELP PEOPLE IN THE HOME BUYING PROCESS GIVES ME GREAT SATISFACTION. I WISH YOU BOTH PEACE AND HAPPINESS IN YOUR NEW HOME. CHEERS, WAYNE

ADDITIONAL QUESTIONS ANSWERED WHEN COMPLETING THIS REPORT

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got exactly what I paid for**

How far in advance did you schedule the work? **within a week**

Did you find the company through Angie's List? **no**

If no, what was the other source? **Our realtor recommended him.**

Why did you choose this contractor? **Availability--we were on a tight schedule., other**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **Thoroughness.**

What did you like least about this contractor? **He was a little more expensive than other options.**

What surprises came up during the course of the work? **None.**

What words of advice would you give other members considering this contractor? **Be prepared to be there for a while.**

What words of advice would you give this contractor? **He was great.**



[Concerns? Please tell us!](#)

Overall	A
Price	B
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A



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