

REPORT DATE: OCTOBER 2008

Work Done:

Yes

* More weight is given to a report where work has been completed.

Hire Again:

Yes

Approximate Cost:

\$600.00

Description Of Work:

We purchased a two-family in East Boston, and Wayne at Protech completed our home inspection. The inspection included both units, the basement, the roof, and the exterior of the house.

Member Comments:

Overall, everything was excellent. Wayne was prompt, friendly, thorough and, most importantly for us, answered each of our questions patiently. The home inspection lasted about 3 hours. He took pictures and provided us with an immediate report and sent another with all the pictures and every last detail soon after. We found him to be very trustworthy and would certainly use him again. The price was just as we expected, and we feel that we got what we paid for: excellent service.

Company Response

(Oct 2008):

THANK YOU FOR THOSE VERY KIND WORDS! I AM SO HAPPY THAT YOU WERE PLEASED WITH THE INSPECTION. I ENJOYED WORKING WITH YOU, AND I HOPE THAT YOU BOTH ENJOY YOUR NEW HOME FOR MANY YEARS TO COME. WAYNE



Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A
View all reports entered by this member	

ADDITIONAL QUESTIONS ANSWERED WHEN COMPLETING THIS REPORT

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got exactly what I paid for**

How far in advance did you schedule the work? **1-2 weeks**

Did you find the company through Angie's List? **yes**

If yes, which source(s)? **website**

Why did you choose this contractor? **reputation**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **Experience and thoroughness.**

REPORT DATE: JULY 2008

Work Done:

Yes

* More weight is given to a report where work has been completed.

Hire Again:

Yes

Approximate Cost:

\$500.00

Description Of Work:

Wayne did a very thorough home inspection on a house that we have agreed to buy.

Member Comments:

Wayne was prompt, courteous, friendly, and experienced. He e-mailed us the report the same day and took pictures to help him remember if we had future questions. He was VERY thorough (we were there for about 3 hours for a 1300-sq ft condo!), and he looked at everything. His answers to our questions demonstrated his knowledge. We'd recommend him.

Company Response

(Aug 2008):

HELLO! THANK YOU VERY MUCH FOR YOUR KIND WORDS! KNOWING THAT I AM ABLE TO HELP PEOPLE IN THE HOME BUYING PROCESS GIVES ME GREAT SATISFACTION. I WISH YOU BOTH PEACE AND HAPPINESS IN YOUR NEW HOME. CHEERS, WAYNE

Overall	A
Price	B
Quality	A

Responsiveness	A
Punctuality	A
Professionalism	A
View all reports entered by this member	

ADDITIONAL QUESTIONS ANSWERED WHEN COMPLETING THIS REPORT

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got exactly what I paid for**

How far in advance did you schedule the work? **within a week**

Did you find the company through Angie's List? **no**

If no, what was the other source? **Our realtor recommended him.**

Why did you choose this contractor? **other:**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **Thoroughness.**

What did you like least about this contractor? **He was a little more expensive than other options.**

What surprises came up during the course of the work? **None.**

What words of advice would you give other members considering this contractor? **Be prepared to be there for a while.**

What words of advice would you give this contractor? **He was great.**

REPORT DATE: JUNE 2008

Work Done:

Yes

* More weight is given to a report where work has been completed.

Hire Again:

Yes

Approximate Cost:

\$550.00

Description Of Work:

The condo that I was looking to purchase was inspected by Wayne Robbins, the owner of Pro-Tech Consultants. Wayne was very thorough and professional throughout the whole inspection. The next day he provided me with a detailed inspection report that was complete with explanations and photos of the issues that he came up against. Wayne gave me the leverage that I needed to negotiate the price of the condo and he saved me thousands of dollars! I would recommend him to everyone, he is a very good home inspector.

Member Comments:

The inspection went very well. It took about 2 1/2 hours because Wayne is very thorough. After the verbal consultation he wrote up a report detailed comprehensive report that I received the next day. No check list here....the report covers all the issues that my condo had in detail. Wayne answered all of my questions and gave me the confidence that I needed for my purchase.



Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

ADDITIONAL QUESTIONS ANSWERED WHEN COMPLETING THIS REPORT

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **within a week**

Did you find the company through Angie's List? **no**

If yes, which source(s)? **website**

Why did you choose this contractor? **reputation**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **He is very nice and professional.**

What did you like least about this contractor? **There was nothing that I did not like about him.**

What surprises came up during the course of the work? **He brought up the age of my heating system. It was older than the real estate person was claiming.**

What words of advice would you give other members considering this contractor? **Use him in good confidence.**

What words of advice would you give this contractor? **Keep up the great work!**

This is your space. Feel free to give us your two cents ... or quote your favorite movie? **"Surely you can't be serious"....."I am serious, and don't call me Shirley!"**

REPORT DATE: MARCH 2008

Work Done:

Yes

* More weight is given to a report where work has been completed.

Hire Again:

Yes

Approximate Cost:

\$350.00

Description Of Work:

Wayne performed a home inspection on my new Condo in Cambridge, MA -- the cost was less due to not being able to test electricity, heat, water, etc.

Member Comments:

I spoke to Wayne through email and phone to estimate the cost -- I'm buying a Condo which is not yet complete. Due to lack of being able to test water, electricity, heating and cooling systems, etc. -- Wayne was very kind to keep reducing his fees as the time spent was less. Despite not being able to check everything, I felt his estimates were accurate, his work exceptional -- I really learned a lot about my new home going through the process with him. I especially appreciated his technical savy -- I work in the Technology field. Wayne took digital pictures, and emailed me a PDF of his report (referencing the digital pictures, which he'd even enhanced with arrows, etc. pointing at issues). I even received the report the same day as the inspection! Due to being unable to check a number of things -- he explained to me what checking I should do before close -- and included this information in the report. Wonderful experience!

PAGE OF
happiness
NOMINEE

Overall

A

Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A
View all reports entered by this member	

ADDITIONAL QUESTIONS ANSWERED WHEN COMPLETING THIS REPORT

How much did the final cost compare to the original estimate? **lower than estimate**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **within a week**

Did you find the company through Angie's List? **yes**

If yes, which source(s)? **website**

Why did you choose this contractor? **location**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **His attention to detail, and technical abilities.**

What did you like least about this contractor? **Nothing.**

What surprises came up during the course of the work? **A number of things I had not noticed, and which I appreciated learning about the new home.**

What words of advice would you give other members considering this contractor? **He is definitely worth the money -- I would've been fine paying more for the additional testing if my new condo was ready.**

What words of advice would you give this contractor? **Post a sample digital report on your site -- brag up the PDF email of the report!**

REPORT DATE: MARCH 2008

Work Done:

Yes

* More weight is given to a report where work has been completed.

Hire Again:

Yes

Approximate Cost:

\$550.00

Description Of Work:

Wayne inspected a 1960's constructed, 2 story, 4 bedroom, 2 bath colonial with 2 gar attached garage.

Member Comments:

Terrific experience from first scheduling telephone call to on site work and final work product. Wayne spent a considerable amount of time at the property, identified a number of home integrity issues overlooked by other service providers and delivered an exceptionally detailed PDF writeup with high resolution digital pictures one day after the on-site work. Easy to schedule. Easy to work with. Competent. Professional.

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	B
Professionalism	A

[View all reports entered by this member](#)

ADDITIONAL QUESTIONS ANSWERED WHEN COMPLETING THIS REPORT

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got exactly what I paid for**

How far in advance did you schedule the work? **within a week**

Did you find the company through Angie's List? **no**

If yes, which source(s)? **website**

If no, what was the other source? **Google.**

Why did you choose this contractor? **location**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **Final work product. Great PDF.**

REPORT DATE: MARCH 2008

Work Done:

Yes

* More weight is given to a report where work has been completed.

Hire Again:

Yes

Approximate Cost:

\$550.00

Description Of Work:

Wayne was right on time. He is a courteous and thorough. He was able to detect hidden roof leaks and most importantly, he saved our lives by finding an existing gas leak today!!!! The gas company was immediately called and fixed the leak while Wayne was still there. WOW. This was worth every penny! We were lucky today and thanks to Wayne, we are alive! Both our cats warmed right up to him so one can always tell something about people when animals find them friendly.

Member Comments:

Grrreat!!!

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

[View all reports entered by this member](#)

ADDITIONAL QUESTIONS ANSWERED WHEN COMPLETING THIS REPORT

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **within a week**

Did you find the company through Angie's List? **yes**

If yes, which source(s)? **website**

Why did you choose this contractor? **reputation**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **Honest and thorough.**

What words of advice would you give other members considering this contractor? **Be present during the inspection to learn everything you can from Wayne.**

This is your space. Feel free to give us your two cents ... or quote your favorite movie? **Fasten your seat belts it's gonna be a bumpy night..Betty Davis from All About Eve.**

REPORT DATE: NOVEMBER 2007

Work Done:

Yes

* More weight is given to a report where work has been completed.

Hire Again:

Yes

Approximate Cost:

\$600.00

Description Of Work:

Inspection of house for purchase. Detailed inspection of condition of house from basement to roof. We had a written email report with accompanying pictures the same evening as the work and we had a prepared bound, detailed report with pictures of each area of concern within a few days.

Member Comments:

All went very well. Wayne was very detailed and thorough and was both professional and personable.

Company Response

(Nov 2007):

I ENJOYED WORKING WITH YOU ON THAT JOB. WE HAD A LOT OF FUN, AND CERTAINLY THERE WERE SOME INTERESTING THINGS TO DISCUSS. HAVE A WONDERFUL HOLIDAY SEASON IN YOUR NEW HOME!

Overall	A
Price	NA
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

View all reports entered by this member

ADDITIONAL QUESTIONS ANSWERED WHEN COMPLETING THIS REPORT

How much did the final cost compare to the original estimate? **n/a**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **1-2 weeks**

Did you find the company through Angie's List? **no**

If no, what was the other source? **Buyer agent, Working Dog Real Estate.**

Why did you choose this contractor? **other:**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **Intelligent and articulate about the house's condition.**

What did you like least about this contractor? **n/a**

What surprises came up during the course of the work? **none**

What words of advice would you give other members considering this contractor? **I'd recommend him to anyone.**

What words of advice would you give this contractor? **No advice to give.**

This is your space. Feel free to give us your two cents ... or quote your favorite movie? **Hire this guy if you need a home inspector!**

REPORT DATE: JULY 2007

Work Done:

Yes

* More weight is given to a report where work has been completed.

Hire Again:

Yes

Approximate Cost:

\$550.00

Description Of Work:

Wayne Robbins inspected a house I was made an offer on. He did a great job. He showed up early, conducted a 3 to 4 hour inspection that was very thorough. He explained what he was observing and explained clearly things I did not understand. At the end of the inspection he wrote up preliminary notes that enabled me to understand what was needed in the house. It also informed me as to a future repair and upkeep list. A week or later I received a formal report. However the preliminary report was useful for thinking through my offer. The one thing he did not do was give possible estimates of the work that needed to be done. this was understandable given that this was not part of an inspection; but be aware you may need to call up for estimates from other sources.

Member Comments:

The job went very well from start to finish; timely and useful information was provided. A wonderful report arrived later.

Overall	A
Price	B
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A
View all reports entered by this member	

ADDITIONAL QUESTIONS ANSWERED WHEN COMPLETING THIS REPORT

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **within a week**

Did you find the company through Angie's List? **no**

If no, what was the other source? **Wayne inspected a house I was selling.**

Why did you choose this contractor? **other:**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **Very thorough: allowed me to anticipate house issues.**

What surprises came up during the course of the work? **No surprises.**

What words of advice would you give other members considering this contractor? **Have phone numbers of trades people lined up for estimates.**

What words of advice would you give this contractor? **Great job.**

REPORT DATE: NOVEMBER 2006

Work Done:

Yes

* More weight is given to a report where work has been completed.

Hire Again:

Yes

Approximate Cost:

\$560.00

Description Of Work:

Inspected a house, looked for defects and provided a detailed report.

Member Comments:

Very good, much better than the previous home inspector.

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A
View all reports entered by this member	

ADDITIONAL QUESTIONS ANSWERED WHEN COMPLETING THIS REPORT

How much did the final cost compare to the original estimate? **right on**

How does the value of the work compare to the price? **I got more than my money's worth**

How far in advance did you schedule the work? **1-2 weeks**

Did you find the company through Angie's List? **no**

If no, what was the other source? **Friend.**

Why did you choose this contractor? **reputation**

Have you used this company before? **this is the first time I've used this company**

What did you like most about this contractor? **Honest about everything.**

What surprises came up during the course of the work? **Possible underground storage tank.**
